

Quality Policy

CBO Telecommunications (CBO) is committed to a Quality Management System that encapsulates relevant Standards in relation to both our contractual and legislative requirements, resulting in a fully compliant way of conducting our business.

Accordingly, business activities are guided by a rigorous quality assurance system to ensure our clients are provided with professional workmanship, quality products and services which support their business objectives.

In implementing this policy CBO will:

- Identify, promote and strive for best practice in quality management systems and operations
- Strive to continuously improve our systems and processes, so all staff and stakeholders are engaged to support our activities and demonstrate the CBO culture of day to day Business Improvement
- Commit to establishing measurable objectives and targets to ensure continued improvement aimed at client satisfaction achieving this through regular monitoring, training and annual reporting at management meetings
- Commit to providing appropriate resources to facilitate implementation of this policy and CBO's overall application of the Standard ISO 9001:2015 Quality Management
- Promote continuous improvement of quality management practices

This policy applies to all business operations and functions.

Adherence to the CBO Quality Policy is the responsibility of all CBO employees and its contractors, suppliers and vendors.

We will maintain organisational excellence by reviewing and improving the Quality Policy regularly via assurance processes and in response to an event or a change in circumstances.



Mark McGregor
Managing Director
29th May 2018