

Integrated Management System Policy

At CBO Telecommunications (CBO) we recognise our moral and legal obligations for the provision of a safe and healthy work environment. We are committed to responsible quality management and value the wellbeing of all those working for and on behalf of CBO, our customers, the community and the environment in which we operate.

CBO empowers employees to assume accountability and responsibility for the development and operation of the Integrated Management System (IMS) in the workplace. This is achieved by creating and promoting a culture of participation, affording the necessary resources and providing a robust process to monitor and review the effectiveness of the IMS across the business.

We are committed to not only fulfilling our obligations, but also ensuring continual improvement of the IMS by:

- setting measurable objectives and targets and reviewing progress to measure the system
- complying with ISO 9001, ISO 14001 and ISO 45001, all applicable legislation, regulations and other requirements to which the organisation subscribes
- preventing pollution and protecting the environment
- preventing injury and illness to all to whom we owe a duty of care
- supplying our internal and external customers with quality products and services conforming to their requirements
- anticipating future changes, assessing risks and taking measures to prevent or minimise risks

This policy applies to all business operations and functions.

Adherence to the CBO Integrated Management System Policy is the responsibility of all CBO employees, its contractors, and external providers.

We will maintain organisational excellence by reviewing and improving the IMS regularly via assurance processes and in response to an event or a change in circumstances.



Mark McGregor
Managing Director
29th May 2018